

Group Benefit Plans

Medication Fill Limits Policy



Effective February 1, 2016 all plans with a drug card will have the number of "fills/refills" for their maintenance drugs limited to five per year.

What does this mean? When you arrive at the pharmacy, your prescription will be filled for at least a 3 month supply at one time. If the pharmacist attempts to submit a drug claim for less than the 3 month supply for a maintenance drug, the claim will be denied and the pharmacist will be advised that the supply submitted is below the minimum allowed.

All pharmacies accepting your drug card have been made aware of this change in policy.

When your attending physician prescribes a maintenance drug for hypertension, diabetes and other chronic diseases, they are comfortable that you will need this medication on a long term basis. The prescription is usually written requesting a 90 day supply and with multiple refills.

Be aware that some exceptions will apply. If this is the first time you have been prescribed a medication that will fall into the maintenance drug category, the initial supply will be limited to a 30 day supply. If it is recommended by Health Canada that a prescribed medication only be released in a restricted quantity, or if you are taking 5 or more medications at one time, a lower quantity can be dispensed and the Maintenance Medication Fill Limits will not be applied.

This policy does not apply in the Province of Quebec.

For assistance with any of the above features, please call:
Group Customer Service at 1-800-665-7076.
Hours are 7:30AM to 7:30PM CST.

